

# Customer Self-Service Portal

## 24/7 Global Self-Service

### Reduce the Time Cycle of Order-to-Cash

Give your customers the ability to pay online and eliminate the number of touches your collections team performs throughout the work day so they can focus on higher priority tasks.

#### KEY FEATURES



#### PCI-DSS Compliant

Safely and securely accept online credit card payments in compliance with PCI-DSS. Secure tokenization eliminates the storage of sensitive transaction information within your systems.



#### Credit Processor Integration

Integrate with all local and global transaction processors and multiple cards.



#### 24/7 Global Support

Customers can access the payment portal 24 hours a day, 7 days a week to pay their invoices, view payment history, and reprint invoices.



#### Flexible Payment Options

Give your customers the ability to pay their invoices via ACH or credit card directly online across multiple languages and currencies.



#### Online Dispute Management

Allow customers to pro-actively initiate disputes online with required reason codes, amounts and documentation. End to end integration with Cforia's collector workbench provides automatic notifications and workflow.



#### Secure, Same Day Settlement

100% straight through cash application processing of open A/R transactions with incoming payment.

Cforia's Customer Self-Service Portal is integrated with their workbench. With our former product, we would have had to buy another company's portal and integrate with our collections system – simply not cost effective. When customers pay online, those invoices are tagged with a promise date in MC2 – no more dunning customers that have paid us. It is our goal to be as seamless as possible with customers we do business with and Cforia enables us to meet our commitment to our customers.

James Sarkkinen, Credit Manager | Interstate Companies

## CFORIA'S END-TO-END GLOBAL ORDER-TO-CASH PLATFORM



CASH APPLICATION	>
COLLECTIONS	>
DEDUCTIONS & DISPUTES	>
CUSTOMER SELF SERVICE	>
Reduce the number of customer touches and improve customer service with our secure online customer self-service portal. <a href="#">Learn More...</a>	
ANALYTICS & REPORTING	>
ORDER MANAGEMENT	>
INVOICING AND BILLING	>

### ABOUT CFORIA

Cforia Software Inc. is a global enterprise solutions provider, delivering industry leading working capital and accounts receivable (A/R) automation software. Over 250 enterprises are managing \$425 billion in A/R turnover with Cforia today. Our 15 years of success have been driven by superior technology integrated with proprietary real-time data integration tools across complex and disparate ERP systems.