

Deductions & Disputes

Streamline deductions and disputes management.

Automatically code, assign, and track deductions and disputes.

Cforia *autonomy's* Deduction & Dispute Management module provides your company with visibility and accountability to automatically track and thereafter facilitate the collaboration of your A/R Department with other teams and customers to track down the root-cause of all deductions and disputes.

KEY FEATURES



Prioritized Deductions & Disputes

Set up user definable customized deduction types and dispute codes to apply across all transactions in the system. Prioritize your daily tasks and associated workflows by the severity of these business rules.



Integration with PODs, BOLs, and Other Supporting Documents

Automate the capture of information in the form of PODs, BOLs, purchase orders, invoices, contracts, etc. from external systems and link directly with your open deductions.



Disputes & Deductions Collaboration Wrkflows

Automatically upload leading Credit Bureau reports and information from other data providers to incorporate into the credit scoring and decision process.



Types and Reason Codes

Automate the assignment of deduction and dispute types along with associated reason codes based on your business model needs, to ensure proper prioritization and routing to the correct resolutions teams.



Root-Cause Analysis

Customizable dashboards and reports based off complete and dispute data, allow you to easily identify issues and trends within your business process.



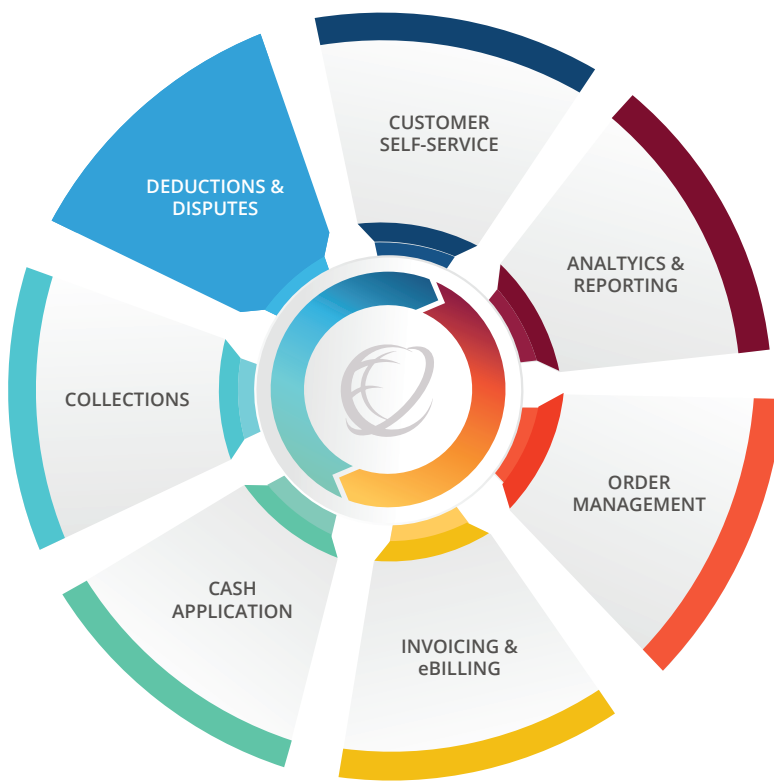
Customer Portal Integration

Complete "real-time" integration with Cforia *autonomy's* Customer Portal allows customers to pay in full or part and to automatically dispute invoices, thereafter allowing your team to properly handle and communicate these disputes directly with customers.

“Cforia is able to pull and divide out what we want for invoicing in terms of separating deductions and disputes from open invoices. This allows us to look at reports for open invoices only and do forecasting off of that.”

Barb Skrletts, Manager Treasury Systems & Accounts Receivable | MTD Products

CFORIA'S END-TO-END GLOBAL ORDER-TO-CASH PLATFORM



CASH APPLICATION	>
COLLECTIONS	>
DEDUCTIONS & DISPUTES	>
Quickly resolve or escalate deductions with the ability to automatically code deductions and disputes. Learn More...	
CUSTOMER SELF SERVICE	>
ANALYTICS & REPORTING	>
ORDER MANAGEMENT	
INVOICING AND BILLING	>

ABOUT CFORIA

Cforia Software Inc. is a global enterprise solutions provider, delivering industry leading working capital and accounts receivable (A/R) automation software. Over 250 enterprises are managing \$425 billion in A/R turnover with Cforia today. Our 15 years of success have been driven by superior technology integrated with proprietary real-time data integration tools across complex and disparate ERP systems.