

Order Management

Drive better credit release decisions.

Improve Held Order Release Decision Speed and Accuracy

Reduce the manual steps it takes to release orders on hold and streamline the process to reduce bad debt and improve customer service.

KEY FEATURES



Flexible Order Hold Workflows

Manage held orders appropriately with larger accounts and smaller accounts, or depending on how your business is structured.



Automatic Order Hold Release

Set up workflows and rules specific to your business that automatically release held orders or prioritize for your immediate attention.



Credit Limit Management

Integrated with Cforia.*autonomy's* Credit Management module to allow you to automate and make better decisions based on credit limit and payment trend data.



Collection Strategy Alignment

Eliminate the number of customer touches your collections team uses to reach out to customers with held orders and utilize automation to streamline follow-up.



Sales Collaboration

Easily collaborate with your sales team and assign follow-up tasks to them to better streamline the collections process.



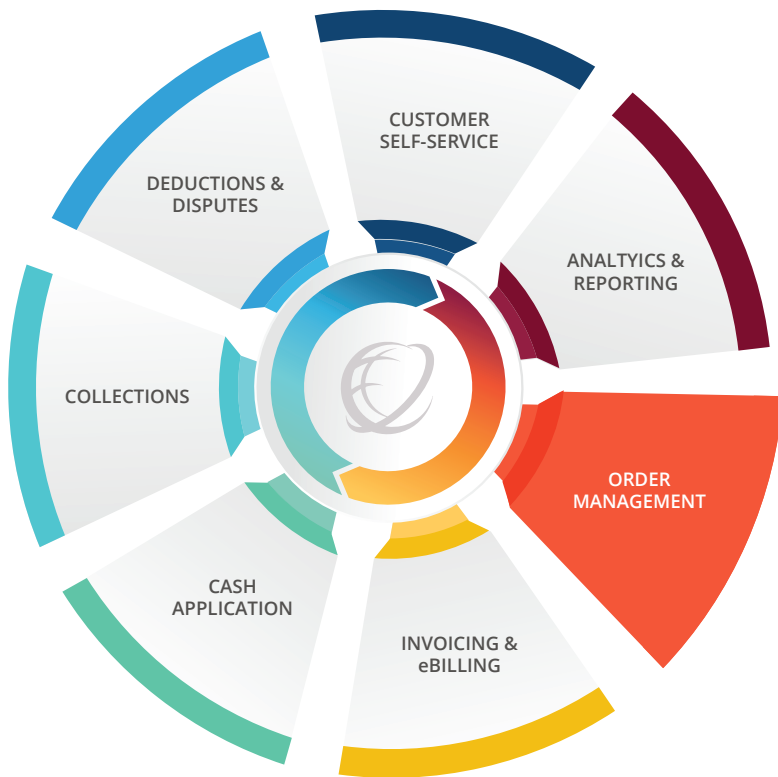
Machine Learning

Using data from across Cforia.*autonomy's* order-to-cash platform, held orders can be driven by the customer data – payment trends, credit limits, credit scorecards – to allow you to make quicker, more accurate order release decisions .

“Cforia is able to pull and divide out what we want for invoicing in terms of separating deductions and disputes from open invoices. This allows us to look at reports for open invoices only and do forecasting off of that.”

Barb Skrletts, Manager Treasury Systems & Accounts Receivable | MTD Products

CFORIA'S END-TO-END GLOBAL ORDER-TO-CASH PLATFORM



CASH APPLICATION	>
COLLECTIONS	>
DEDUCTIONS & DISPUTES	>
CUSTOMER SELF SERVICE	>
ANALYTICS & REPORTING	>
ORDER MANAGEMENT	>
Reduce nuisance holds and manual processes involved in reviewing and releasing held orders. Learn More...	
INVOICING AND BILLING	>

ABOUT CFORIA

Cforia Software Inc. is a global enterprise solutions provider, delivering industry leading working capital and accounts receivable (A/R) automation software. Over 250 enterprises are managing \$425 billion in A/R turnover with Cforia today. Our 15 years of success have been driven by superior technology integrated with proprietary real-time data integration tools across complex and disparate ERP systems.